

Critical Messages that Motivate Older People to Live Longer and Stronger

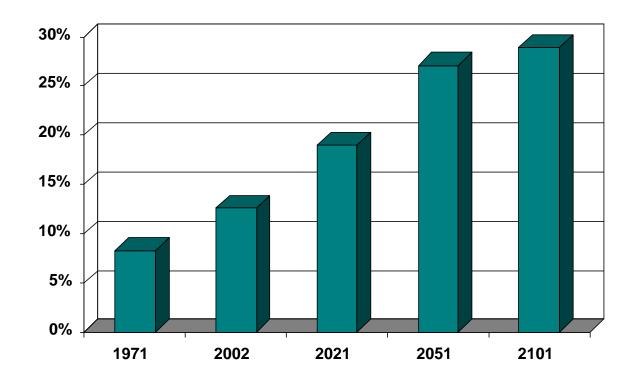
VAAP conference

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Expected Percentage of PopulationOver the Age of 65



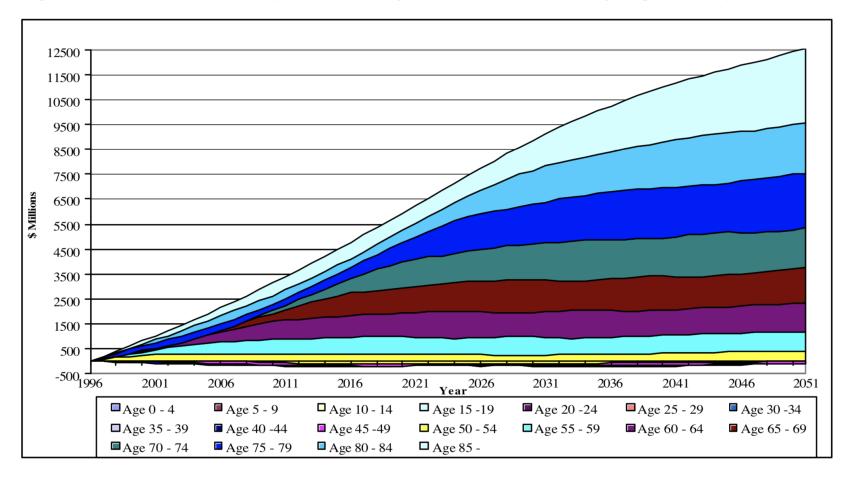


"Given the size of the Australian population as it is today, if its demographic composition were the same as it is projected to be in 2051 then, very nearly, an extra \$17.07 billion in today's dollars would be needed to maintain the same level and quality of the three health services as they exist today."

The Ageing Australian Population and Future Health Costs: 1996-2051, was written by Clive Cooper and Philip Hagan



Figure 45 Differential Population Projection - All Costs by Age Group





... and one solution

Research has shown that progressive strength training:

- Improves management of type 2 diabetes (International Diabetes Institute)
- At high intensity, reduces arthritis pain by 43%, improves physical function by 44% and improved strength by 71% (Tufts University, USA)
- Improves osteoporosis and bone density (Dr Miriam Nelson)
- Over a 12 week program enabled 90-96 yr olds in residential care to gain muscle mass and triple their strength (Dr Maria Fiatorone)
- Has had proven positive impact on hypertension & CHD, cancer, falls, obesity and sleep problems
- Improves clinical depression in older people (Dr Nalin Singh)



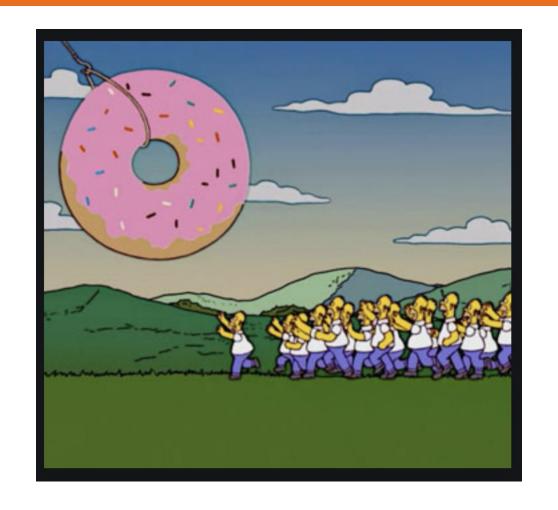


Even though Medical Professionals are more likely to 'prescribe' exercise:

- Most older people (about 70 to 85% don't meet physical activity recommendations
- Less than 15% of older adults undertake regular strength training









1. The Power of YOUR Language

2. The Power of YOUR People

3. The Power of Word of Mouth









It takes around 18 years for proven research to be widely accepted "on the street"

(the same is for mis-information 🕾)

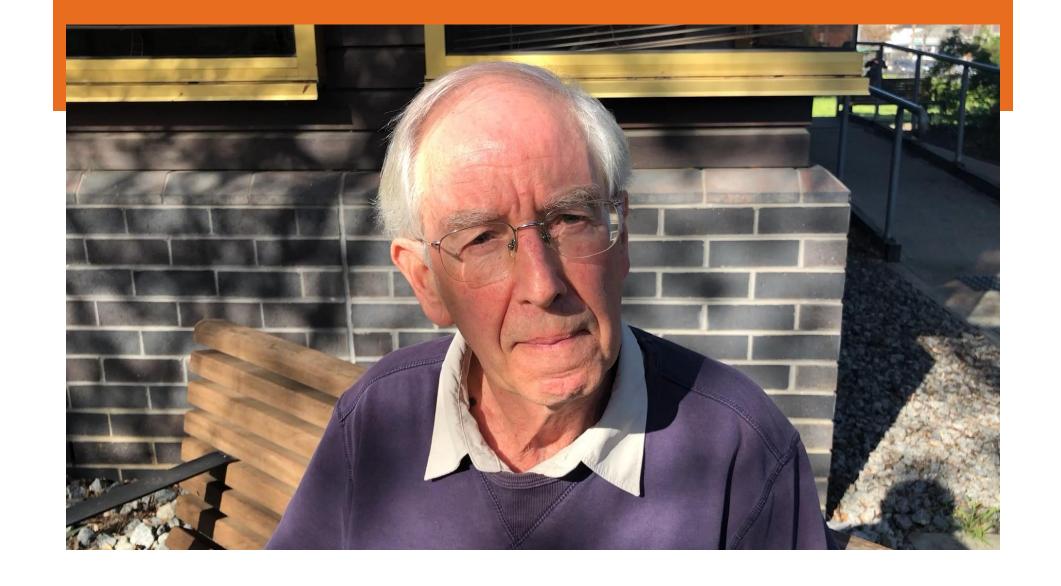


1. The Power of YOUR Language

I DON'T THINK WE CAN UNDERESTIMATE THE POWER OF LANGUAGE.

Carol Bruess















When our older client hears "Strength Training"

- Young people
- Fitness buffs
- A masculine thing Women not wanting "bulging" muscles
- Painful "NO pain, NO gain!"
- Isn't walking enough?
- Gym based
- Supplements



What messages do we want our older client to hear regarding strength training?

- Strength training is particularly beneficial for older adults
- Instead of bulging muscles think strong muscles and strong bones
- It does not have to be painful to experience the benefit of strength training
- Walking does nothing for our upper body strength
- Weight training can happen in many places what is most effective is an individualized program
- Strength training is lifestyle medicine and can keep you doing the things you love doing



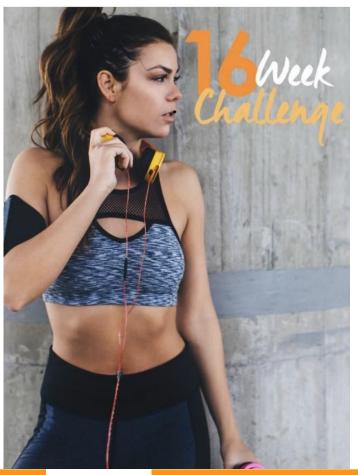
before you speak THINK T is it Truthful H is it Helpful I is it Inspiring N IS IT NECESSARY K is it Kind



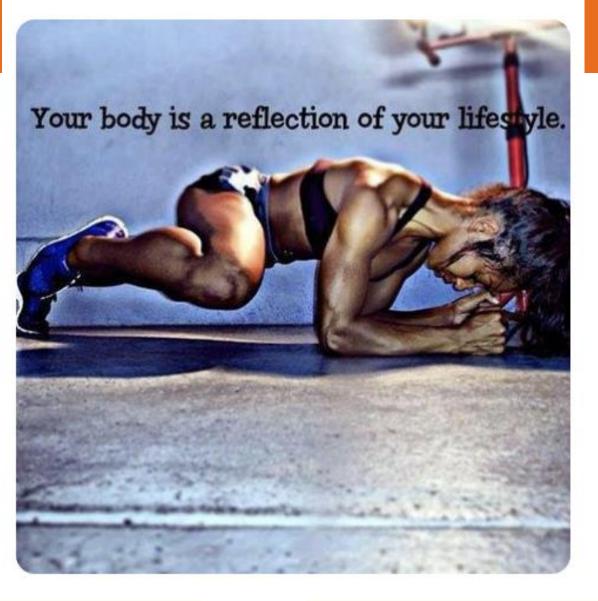
Truthful

Just 16 Weeks to a Sports Model...
https://join.rbtgyms.com/SAirportWest-16Weeks-Ladies

As you walk past the mirror you catch a glimpse and things just aren't exactly w... Continue reading



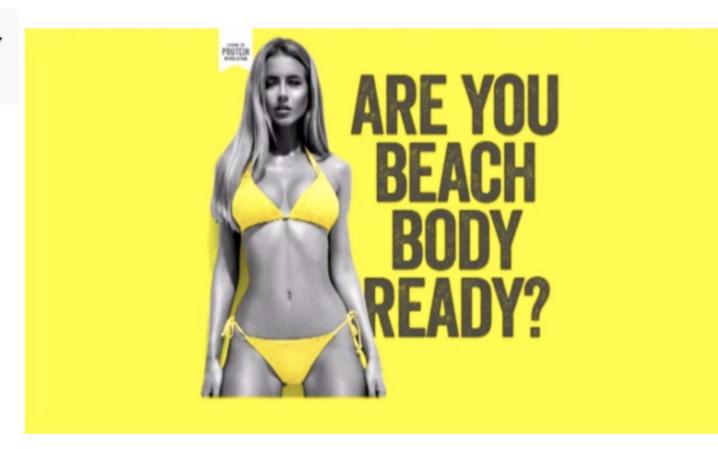
Helpful







Inspiring









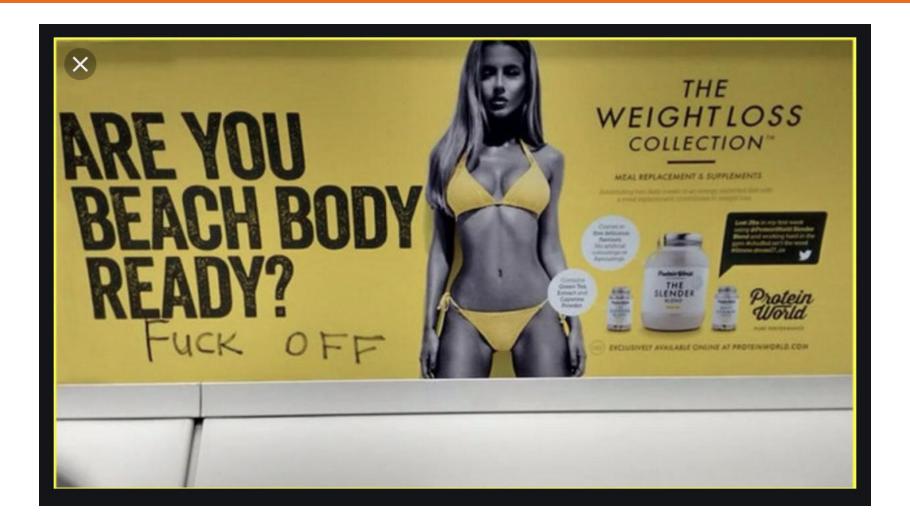


















NECESSARY





ANYTIME FITNESS RESPONDS OVER SUNSHINE COAST GYM'S 'FAT SHAMING' MESSAGE BOARD











Group Activity:

Leave the paper on table FACE DOWN

Step 1: Go around the table and introduce yourself:

- Name
- Place of work & location
- Role

Step 2: Turn the paper over and discuss and decide which fitness / Strength training adverts adhere to the 100% THINK matrix. If they don't – why not?



before you speak THINK T is it Truthful H is it Helpful I is it Inspiring N IS IT NECESSARY K is it Kind





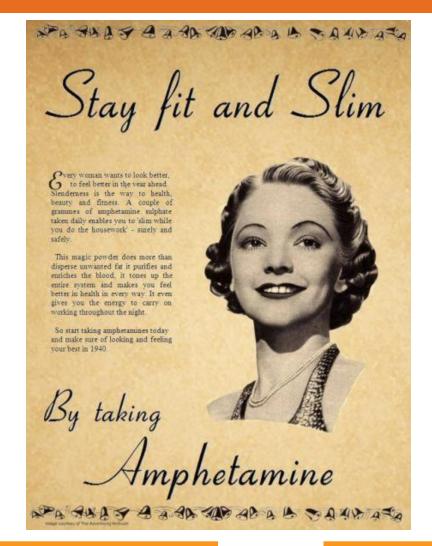












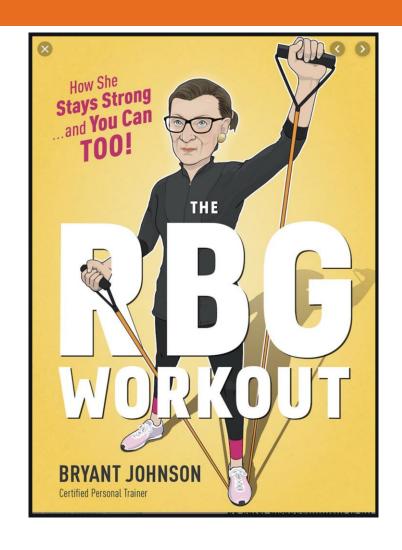














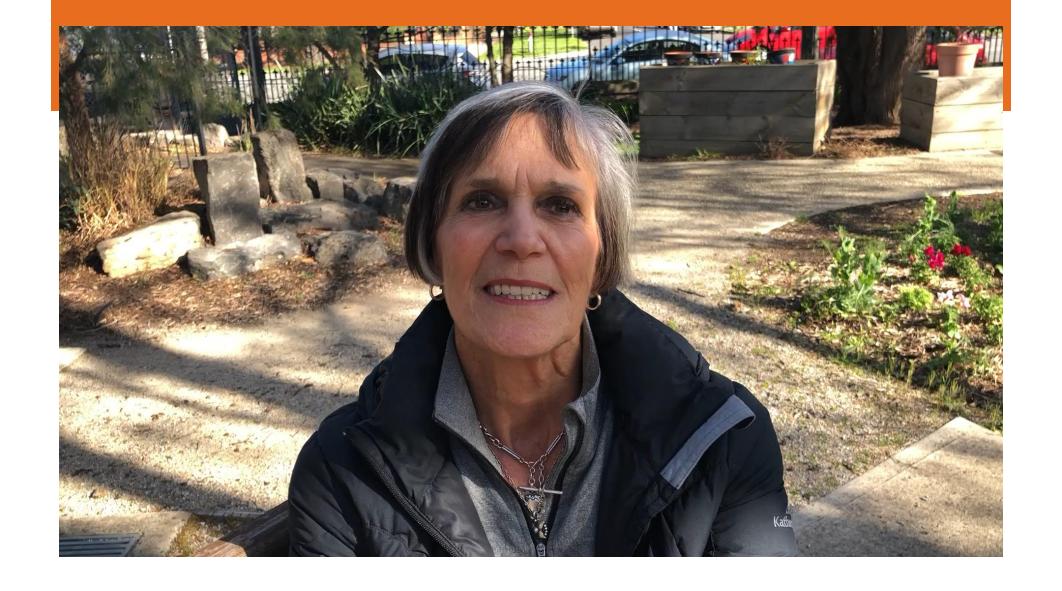




2. The Power of YOUR People











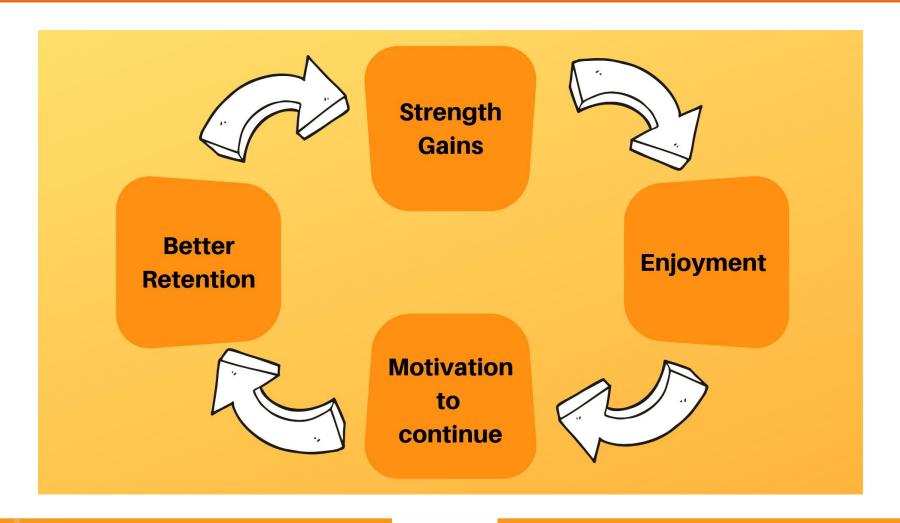
According to Sandra – these things keep her attending:

- Local and convenient to walk to
- Friendly welcome staff
- Ability to make friends
- Feedback is given respectfully and is encouraging



Disha from Caulfield Community Health:







LIVEABLE Toolkit

AGE-FRIENDLY BUSINESS

CHECKLIST

The following checklist provides a general template to assess your business's age-friendliness. There are five Sections in this checklist: Outside, Safety, Comfort, Visibility and Respect.

Each item is assessed using the following system:

Assessment	Score
Excellent / Occurs all the time	4
Good / Occurs most of the time	3
Fair / Occurs some of the time	2
Needs Work / Rarely occurs	1
Does Not Apply	N/A

For each section, calculate your Section Score by dividing your total score by the number of items that applied to your business:

Total score (Total) ÷ Number of items that applied to your business (Items)

= ____ your Section score

Then add all Section scores together to calculate your Age-friendly Business score.

Outside + Safety + Comfort + Visibility + Respect = Age-friendly Business score

While this checklist is useful as a guide to identify areas that your business may or may not need improvement, one of the best ways to determine how to make your customers experiences better is to ask them. This can be through a quick survey, having staff take note of general comments made by customers or asking customers directly for feedback.



Group Activity:

- 1. Track a new client / patient journey. What touch points do they have from first contact, to attending their first session
- 2. Break into pairs to make a list of things you would like each client / patient to experience during this interaction



Respect

Promoting a culture of respect and inclusion among staff for people of all ages, cultures and circumstances will ensure that everyone that uses your business feels valued and that their concerns are taken seriously. Staff who are able to communicate clearly and handle difficult situations with dignity make shopping experiences faster and more pleasant for customers.

Staff:	
	Welcome customers to the business pleasantly.
	Are trained to be polite, patient and respectful of all customers, and not to assume their preferences or tastes.
	Are trained to recognise and avoid stereotypes and unconscious biases they may have towards people of different ages, cultures, backgrounds and circumstances.
	Trained to communicate on the phone respectfully and patiently.
	Take time to get to know regular customers and their preferences.
	Use simple, plain language and avoid jargon.





Programs

COTA Tasmania runs a variety of programs and information sessions across the state. To find out what's coming up next subscribe to our <u>e-newsletter</u>, Between the Lines, or follow our <u>Facebook page</u>.

IN THIS SECTION:

The Active Ageing Plan

<u>Liveable Communities</u> Toolkit

Age-Friendly Business

Liveable Communities

A Liveable Community is one that is safe and secure, has affordable and appropriate housing and transportation options, and supportive community features and services.

Once in place, those resources enhance personal independence; allow residents to age in place; and foster residents' engagement in the community's civic, economic, and social life.

This section includes information about Tasmania's <u>Active Ageing Plan</u>. COTA's <u>Liveable Communities Toolkit and Resources</u>, and <u>Age-Friendly Business resources</u>.

Toolkit:

Age-Friendly Business General Information

Age-Friendly Business Checklist

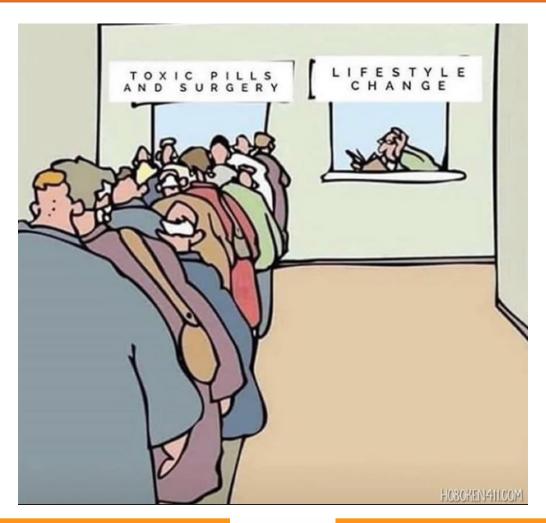
Age-Friendly Business Case Studies

Age-Friendly Business Resources

Age-Friendly Business A4 Poster



3. The Power of Word of Mouth











Your ideas:

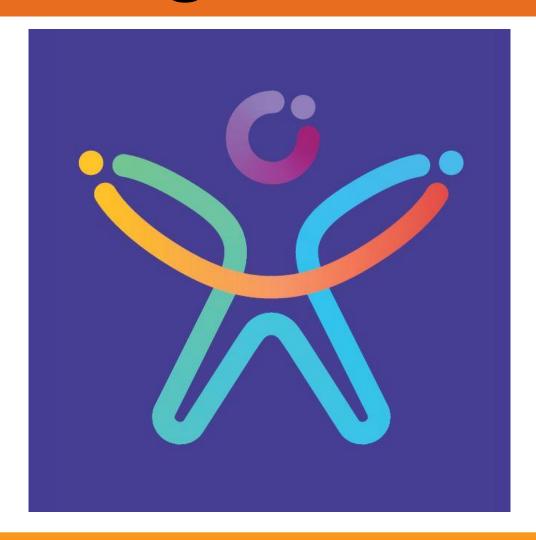
How are you currently using your own "evangelists" to encourage others to attend?







Strength For Life



What happens in a LLS | SFL session?

- Individually assessed if there are no chronic conditions –
 qualified Exercise Professional writes individual program
- Group warm up and cool down
- Participants work on their individual programs (which are reviewed regularly) with support from endorsed Exercise Professional
- Provide at least two sessions per week at specified times
- Provide for social interaction space and the opportunity for a 'cuppa' and a chat
- Limit fees and have ability to pay casually

What happens in a LLS | SFL session?

- Individually assessed if there are chronic conditions qualified Exercise Physiologist or Physiotherapist writes individual program
- Participants work on their individual programs (which are reviewed regularly) with support from endorsed Exercise Professional
- Provide at least two sessions per week at specified times
- Provide for social interaction space and the opportunity for a 'cuppa' and a chat
- Limit fees and have ability to pay casually
- May refer on or work in tandem with the Tier 2 provider

This is a Tier 1 Provider





