#### Active Neighbourhoods for Older Australians

#### Webinar 2

### Reaching and engaging older people









## Benefits of organised physical activity

Chronic disease prevention and management

Injury prevention

Maintaining functional independence

Promoting cognitive functioning

Mental well-being



# Identifying steps to engage older people

Reviewed peer-reviewed and grey literature 1995-2015 (quantitative and qualitative)

Verified findings with 15 program providers



## Strategies for engaging older people

Committed & equipped organisations

Values

**Networks** 

Resources

Policies & systems



## Strategies for engaging older people

Skilled & attentive leaders

**Expert** 

Responsive

**Nurturing** 

**Connected** 



## Strategies for engaging older people

Appropriate & rewarding programs

Accessible

**Friendly** 

Safe

**Beneficial** 



### Evidence based best practice framework



## Translating research into practice



#### About the VAAP SaTR

- Designed to encourage reflection and review and assist in organisational quality improvement and planning activities
- A guidance tool within a quality improvement approach



## Other development considerations

- Understand the user of the tool
- Consider workload involved in using the tool
- Gain input of the users of the tool in its development
- Ease of use
- Clarity of language and the criteria
- Usefulness of criteria in identifying strengths and areas for improvement
- How to promote its use and uptake

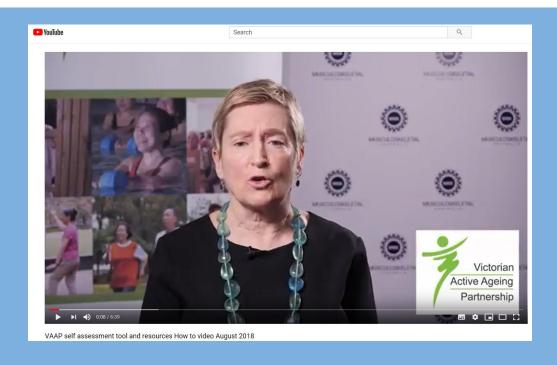
### SaTR Working Group

- Community health services
- Fitness/leisure centres
- Local councils
- Neighbourhood Houses Victoria
- Regional sports assembly
- Sports industry
- U3A Network Victoria

## SaTR development process



### Short film about the VAAP SaTR



Link to short film about the SaTR:

www.youtube.com/watch?v=ywYEY8trc\_4&feature=youtu.be

## VAAP SaTR - 'Organisations' tab

### Victorian Active Ageing Partnership Self-assessment Tool and Resources (SaTR) for Engaging Older People in Physical Activi



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Introduction User Guide ORGANISATIONS PROGRAMS









| Component  | Key Feature        | Criteria (What does the key feature look like in practice?)  (Hover mouse over for further information)                         | Does it<br>currently exist?<br>Y=Yes<br>N=No<br>P=Partly | What are we currently doing well? What might we need to improve? | What we could do<br>to improve – Tips<br>and resources |  |  |  |
|--|--------------------|---|--|--|--|--|--|--|
| ORGANISATIONS: Organisations are committed and have required resources |                    |   |  |  |  |  |  |  |
|  | Attention and Care | Physical activity is tailored to the abilities<br>and preferences of participants   |  |  | Helpful Tips and<br>Resources                          |  |  |  |
|  |                    | Risk management actions promote safety<br>and appropriateness of the physical activity<br>and the physical activity environment |  |  |  |  |  |  |
|  | Positive ageing    | Older people are valued, respected and welcomed by all staff  |  |  | Helpful Tips and Resources                             |  |  |  |
|  |                    | A written policy, vision or organisational<br>statement outlining organisational<br>commitment and actions to working           |  |  |  |  |  |  |

## VAAP SaTR - 'Programs' tab

#### Victorian Active Ageing Partnership Self-assessment Tool and Resources (SaTR) for Engaging Older People in Physical Activity



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Active Ageing

Partnership

|            | OWNER A JUST MARK   |  |                                   |  |                                    |  |  |  |  |  |
|------------|---|--|-----------------------------------|--|------------------------------------|--|--|--|--|--|
| Component  |   | Criteria   | Criteria Does it currently exist? |  |                                    |  |  |  |  |  |
|            |   | (What does the key feature look like in practice?)             | Y=Yes                             | What are we currently doing well? What might we need to improve? | What we could do to improve – Tips |  |  |  |  |  |
|            |   |  | N=No                              | We need to improve.  | and resources                      |  |  |  |  |  |
|            |   | <ul> <li>(Hover mouse over for further information)</li> </ul> | P=Partly                          |  |                                    |  |  |  |  |  |
| PROGRAMS:  | PROGRAMS: Programs are appropriate and older people find them rewarding |  |                                   |  |                                    |  |  |  |  |  |
|            | Affordable  | At least some physical activity programs                       |                                   |  | Helpful Tips and                   |  |  |  |  |  |
|            |   | are offered at low or no cost                                  |                                   |  | Resources                          |  |  |  |  |  |
|            | Convenient locations  | Physical activity is offered at, or close to,                  |                                   |  | Helpful Tips and                   |  |  |  |  |  |
|            |   | other community amenities (e.g. shops,                         |                                   |  | Resources                          |  |  |  |  |  |
|            |   | seniors' centres)  |                                   |  |                                    |  |  |  |  |  |
| _          | Transport options   | Nearby public transport is available or                        |                                   |  | Helpful Tips and                   |  |  |  |  |  |
| ple        |   | transport assistance is organised for older                    |                                   |  | Resources                          |  |  |  |  |  |
| Accessible |   | people, as needed  |                                   |  |                                    |  |  |  |  |  |
|            | Varied times  | Physical activity options are offered on                       |                                   |  |                                    |  |  |  |  |  |
|            |   | different days and at different times                          |                                   |  |                                    |  |  |  |  |  |
|            | _   | Physical activity programs are inclusive,                      |                                   |  | Helpful Tips and                   |  |  |  |  |  |
|            | diversity   | welcoming and supportive of attendance by                      |                                   |  | Resources                          |  |  |  |  |  |

#### VAAP SaTR — 'Leaders' tab

#### Victorian Active Ageing Partnership Self-assessment Tool and Resources (SaTR) for Engaging Older People in Physical Activity





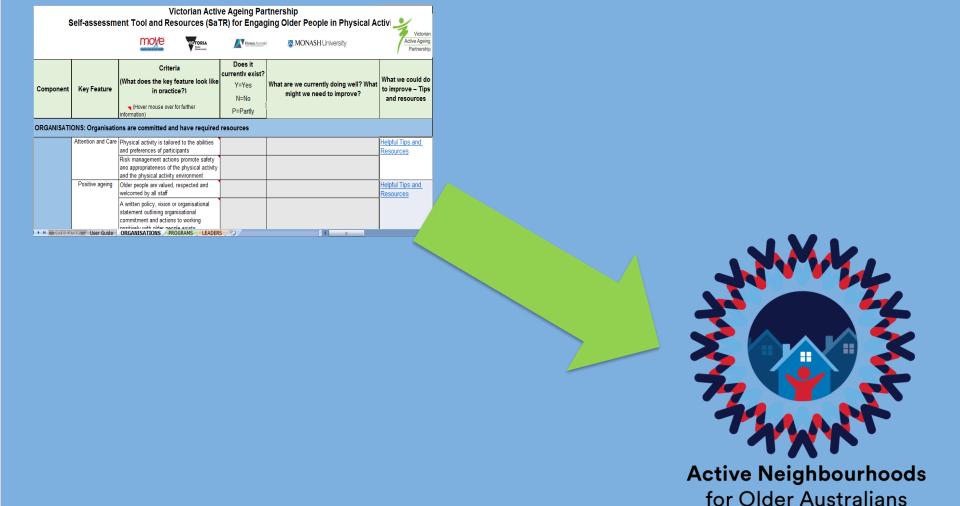






| Component  LEADERS: Le | Key Feature         | (What does the key feature look like in practice?)  (Hover mouse over for further information)   | Does it<br>currently exist?<br>Y=Yes<br>N=No<br>P=Partly | What are we currently doing well? What might we need to improve? | What we could do<br>to improve – Tips<br>and resources |
|------------------------|---------------------|--|--|--|--|
|                        | Trained             | The leader holds a current relevant qualification relevant to the prescription of exercise, the delivery of a physical activity program or a national coaching qualification |  |  | Helpful Tips and<br>Resources                          |
|                        |                     | The leader has undertaken training in appropriate forms of physical activity for older people  |  |  |  |
| ±<br>Introduc          | tion / User Guide / | The leader has a good knowledge of organisational policies and procedures relevant to his/her roles and responsibilities ORGANISATIONS PROGRAMS LEADERS                      |  | 4  |  |

## SaTR coming your way!



## Questions











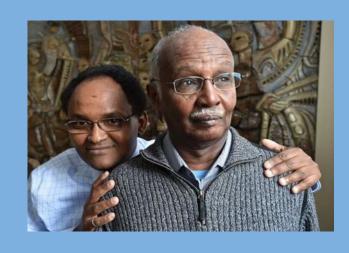
## Strategies for engaging the hard-to-reach

Who are likely to be the 'hard-to-reach' (or underrepresented) older people in physical activity programs?



## Strategies for engaging the hard-to-reach

Qualitative study focusing on 'hard-to-reach' groups (low SES, PWD, CALD, isolated,)



Semi-structured interviews with 30 providers; focus groups with 42 older people

## Pathways to awareness

Word of mouth

**Direct referral** 

Organisational networks



Multi-channel advertising

Community presence

## Promoting attendance



VAAP Engaging older people in physical activity Part 2 Promoting Attendance

https://www.youtube.com/watch?v=ubvHVFcSIfA

## Promoting attendance

Supportive commencement

Identifying activities of interest

Create bonding opportunities

Learning about participant needs

Fostering inclusion and safety



Using diversity to reduce stigma

**Upskilling leaders** 

Adapting the program

Communicating multiple benefits

Offering at no/low cost

**Facilitating transport** 

#### Facilitating adherence

Fostering belonging

Personal recognition and support

Consultation/co-design

Reinforcing program benefits

Engaging participants as volunteers



Increasing group frequency

Offering rewards

Creating variety

Prioritising enjoyment

Matching staff to groups

### **Questions and comments**









